



Gateway to the Redwoods

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January 31, 2022

Dear Water Customer:

The week of February 14, 2022 the City of Willits Water Department will begin our annual flushing program. We will start at the base of Pine Mountain and work our way towards and throughout town. We anticipate flushing on Main Street will begin approximately 3 weeks after flushing begins. Businesses on Main Street will be notified prior to the beginning of the flushing. The flushing will be done at night in the hope of causing as little disruption to you and your business as possible.

Water line flushing is an annual preventative maintenance process that is necessary to maintain the integrity of the water distribution system and allows us to ensure that our hydrants are in proper working order. This process is achieved by releasing water from fire hydrants for a limited period of time. This technique allows us to deliver the highest quality of water by maintaining the quality of our water lines, adequate flow and pressure.

During this time, you may see water running down the street and customers may experience decreased water pressure temporarily or discoloration within the household. Water discoloration may result due to the short-term changes in the normal water flow that may stir up naturally occurring minerals and sediment within the water lines during the process. This discoloration only affects the appearance of the water, it does not affect the taste or water quality.

These are some of the things you can do to lessen the impact of the program.

1. Avoid running water into your house or business until we have cleared the area if at all possible.
2. Always check your washer for clean water before adding clothes and especially bleach. Some of the sediment that we would be flushing out can cause staining when coming into contact with bleach. Several products can remove these stains. We have found that "Iron Out" seems to work the best for us. It is available at hardware stores and supermarkets.

Questions regarding this information should be directed to the City of Willits Water Department at (707) 459-4990 or City Hall at (707) 459-4601.

Thank you for your cooperation,
City of Willits Water Department